

2020-2021個別飲食輔導服務 意見問卷調查分析

96% 受訪者滿意整體服務質素

97% 受訪者滿意註冊營養師態度

96% 受訪者認為註冊營養師講解仔細清晰

94% 受訪者滿意預約及跟進程序

91% 受訪者會繼續使用由社康提供的
個別飲食輔導服務

受訪人數:196人

(於5間服務中心接受個別飲食輔導服務之使用者)



香港公益金
THE COMMUNITY CHEST

會員機構 MEMBER AGENCY

SATISFACTION SURVEY ON INDIVIDUAL DIET COUNSELLING SERVICE 2020-2021

96% of respondents are satisfied with the overall **service quality**

97% of respondents are satisfied with the **attitude** of UCN registered dietitians

96% of respondents mentioned that registered dietitians can **explain clearly** during the consultation

94% of respondents are satisfied with **appointment and follow-up procedure**

91% of respondents will **continue to use** individual diet counseling service provided by UCN

Number of interviewees: 196
(Clients who have consulted dietitians at 5 UCN centers)

