

## Application

### Home Support Services

Give a call to or visit us in person or receive a referral from community service organisations, hospitals, the Social Welfare Department, etc. After the application, telephone-contact or home-visiting will be arranged by social worker to assess applicants' eligibility. People under the age of 60, with disabilities, individuals and families with social needs have to be referred by registered social workers from social welfare service units.

### Frail Cases

Elderly persons assessed to be in the state of frail case by the Standardised Care Need Assessment Mechanism for Elderly Services are eligible.



## Service Fee

With reference to the standard charges employed by the Social Welfare Department and the applicant's economic status.

## Termination of Service

Service users are entitled to terminate the service. Social workers will periodically evaluate the level of service, to confirm if the service items have to be increased, decreased or terminated.

## Service Network

### Tai Po Home Care and Support Services Team

B103-B104, G/F., Kwong Shung House, Kwong Fuk Estate, Tai Po, New Territories

Transportation: Tai Po MTR Station A3 Exit ↔ K18 MTR Feeder Bus ↔ Kwong Fuk Estate

☎ 2651 0919 🖨 2651 2161



## Headquarters

📍 L1, KEC Administrative Building, No. 2 Po Ning Lane, Hang Hau, Tseung Kwan O

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🌐 [www.ucn.org.hk](http://www.ucn.org.hk)

📘 [facebook.com/ucnchs](https://facebook.com/ucnchs)

📷 [instagram.com/ucn\\_healthcare](https://instagram.com/ucn_healthcare)

## Social Service

## Tai Po Home Care and Support Services Team



Leading a Healthy Life

## Tai Po Home Care and Support Services Team

Tai Po Home Care and Support Services Team provides home-based community care services to elderly, people with disabilities, individuals and families with social needs in Tai Po District, increasing the living quality of service users in order to:

- Enjoy the living in community
- Reinforce self-help abilities
- Master suitable skills for adapting change of physical condition
- Avoid inadequate hospitalization and residential care service

## Service Target

- People aged 60 or above who are assessed to be at the state of mild impairment or requiring higher level of care under interRAI™ Check-up assessment tool or assessed and recommended for Home Support Services under the Standardised Care Need Assessment Mechanism for Elderly Services
- People with disabilities
- Individuals and families with social needs

## Service Area

### Frail Cases

Designated areas in Tai Po

### Home Support Services

#### Public housing estate

Fu Shin Estate / Kwong Fuk Estate (Kwong Shung House, Kwong Wai House, Kwong Chi House ONLY)

#### Home Ownership Scheme

Yee Nga Court / Ming Nga Court / Ting Nga Court

#### Private Housing Estate

Serenity Park / Treasure Garden / Parc Versailles li / Tai Po Garden / Cameo Court

#### Rural Areas

San Wai Tsai / Chuk Hang / Tai Po Tau / Hong Lok Yuen / Ma Uk / Tai Wo / Tuen Leng / Kau Lung Hang / Au Tsai / Nam Hang



## Service Scope

We provide tailor-made service depends on the needs of service users:



### Frail Cases

Service users assessed and recommended for Community Care Services or Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services.

- Personal Care
- Meal Service
- Rehabilitation Exercise
- Home Respite Service
- Transportation and escort services
- Care management and assessment
- Basic and Special Care
- Carer support services and carer training
- Household cleaning
- Environmental risk assessment and home modifications suggestions
- 24 hours Emergency Support (Service referral)
- Daytime Service (Service referral)
- Day Respite and Residential Respite Service (Service referral)



## Home Support Services

Elderly:

People aged 60 or above who are assessed to be at the state of mild impairment or requiring higher level of care under interRAI™ Check-up assessment tool.



People with disabilities, Individuals and families with social needs:

Application under these categories have to be referred by registered social workers from social welfare service units.

Service scope of home support services include:

- Counselling
- Personal care
- Meal Service
- General physical exercises
- Transportation and escort services
- Care management and assessment
- Basic health care
- Home respite service
- Household cleaning
- Environment risk assessment and home modifications suggestions
- Carer support services and carer training
- Arrangement or referral for centre-based / residential respite services

The team would provide tailor-made services based on the needs of each individual.